GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:565
ANSWERED ON:23.02.2006
MISBEHAVIOUR OF OFFICIALS WITH PASSENGERS
Shakya Shri Raghuraj Singh

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways are aware of the incidents of misbehaviour of officials with the passengers and forcible recovery of money from them during train journeys;

(b) if so, the number of such cases reported during the last three years, till date;

(c) the action taken/to be taken against the officials found guilty;

(d) whether an incident of throwing out of students from Magadh Express occyrred during January, 2006;

(e) if so, the details of the incident and compensation given to the victims; and

(f) the action taken/to be taken against the officiais/persons found guilty ?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) to (f): No separate statistics are maintained regarding incidents of misbehaviour and forcible recovery of money. However, complaints received with respect of specific details are inquired into and the staff wherever found responsible are taken up under Disciplinary Rules. One passenger fell down from train No. 2402 Da, Magadh Express at Patna Sahib on 02-01-2006 and got injured. No railway staff was found responsible for the incident and also no claim for compensation has been filed by the passenger.